



Market Report

A Snapshot of your Market Sector

Waste Management & Recycling

This pack has been designed to provide information on setting up a business in the **Waste Management & Recycling** industry in Scotland, as well as helping to inform the market research section of your business plan. You can find more information on how to write a business plan from the Business Gateway website (www.bgateway.com/businessplan), including an interactive template and tips to get you started.

This market report was updated by Business Gateway in **June 2024**. If you find the information contained in this document useful, tell us about it! Send us feedback [here](#); we will use your comments to help improve our service.

What do I need to know about the Waste Management & Recycling market?

The following summary statistics have been taken from market research reports and reliable resources that the Information Service uses to compile industry information. They should give you an indication of how your industry is faring at present and whether there is demand for your type of business:

- ◆ Industry revenue is anticipated to **grow at a compound annual rate of 1.7% to reach £1.8 billion** over the five years through **2028-29**. An anticipated rise in residential construction activity is expected to support growth as work on brownfield sites continues. In **January 2023, £180 million** was allocated to English councils under the Brownfield Land Release fund, which will help build 2,200 homes by 2026. (IBISWorld, *Waste Management Services in the UK*, Feb 2024).
- ◆ Sorted materials recovery revenue is projected to **grow at a compound annual rate of only 0.7% to £7.7 billion** over the five years through **2027-28**, while the average **profit margin is anticipated to rise to 7.3%**. While demand will increase due to increased capacity at materials recovery facilities and growing environmental awareness, market growth will be held back by the delay of the extended producer responsibility for packaging scheme. This is now due to start in October 2025, instead of October 2024 (IBISWorld, *Sorted materials recovery in the UK*, March 2024).
- ◆ In 2022, Scotland generated **10.16 million tonnes** of Waste from all sources (WFAS). This was an **increase of 6.2%** from the previous year, **2021**, but a **decrease of 15.1%** compared to the baseline year of **2011**. **62.3%** of WFAS was recycled in **2022**, an increase of **5.3 percentage points** from the **57%** recycled in **2021**. This is partly due to an increased proportion of Construction and Demolition waste, which has a high recycling rate. In **2022, 23.2%** of WFAS was sent to landfill (SEPA, [Waste from all sources](#), March 2024).
- ◆ Work continues on Scotland's delayed Deposit Return Scheme. The four nations of the UK are working together to design and agree a scheme that will be aligned as much as possible. The revised implementation timetable is for a UK-wide launch in October 2027 (Scottish Government, [Scotland's deposit return scheme](#)).
- ◆ In **2023**, the UK exported **567,950 metric tons** of plastic waste, an **increase of 17.6%** compared to **2022**, but a **decrease of 34%** compared to the highest point in **2011**. In **2021**, the highest recycling rates for packaging waste were for **metal (76%), glass (73.6%) and paper & cardboard (70.6%)**. The lowest rates were for plastic and wood (**44.2% and 44.1%** respectively) (Statista, *Recycling in the UK – statistics and facts*, Apr 24)

The national organisation for this industry is the [Chartered Institution of Wastes Management \(CIWM\)](#). Other industry bodies include [Scottish Environmental Protection Agency \(SEPA\)](#), [The Recycling Association](#), and the [Environment Services Association UK](#).

Connect with us

Where can I find more information on my market?

The Information Service has access to a number of databases which can offer more detail on this industry. Some of these reports are listed below - if you would like to be sent extracts from any of these reports, please contact us on **0300 013 4753** or email info@bgateway.com.

- ◆ **IBISWorld – Non-Hazardous Waste Treatment & Disposal in the UK (December 2023)**. Revenue in the Non-Hazardous Waste Treatment and Disposal industry is expected to rise at a compound annual rate of **2.4% to £4.7 billion** over the **five years through 2028-29**, when the average profit margin is due to be **13.9%**. As increasing environmental concerns lead to tighter controls on waste volumes sent to landfill, more waste will require disposal or treatment. Landfill site closures will continue, which will limit capacity and raise landfill taxes for waste companies. Energy from Waste plants will see further investment.
- ◆ **Statista – Plastic waste in the UK (Aug 2023)**. In 2022, only 12% of plastic waste was recycled in the UK. The majority of it was incinerated (46%) or landfilled (25%), while 17% was exported. The biggest contributor to plastic waste was food & drink packaging, which accounted for 83% while cleaning & toiletries accounted for 7%.
- ◆ **IBISWorld – Waste-to-Energy Plant Operation in the UK (February 2024)**. The Waste-to-Energy Plant Operation industry is growing. Revenue is forecast to grow at a compound annual rate of **5.9%** to reach **£2.4 billion** over the **five years through 2028-29**. The drive towards renewables and the phasing out of coal are lifting investment in EfW plants.

There are also a number of online resources you may find helpful:

- ◆ Zero Waste Scotland (zerowastescotland.org.uk). This Scottish government initiative provides leadership and practical support to encourage growth of the circular economy in Scotland. The website offers information, research and latest developments in waste management.
- ◆ Environment Times Online (environmenttimes.co.uk). This website offers UK environmental business information.
- ◆ Chartered Institution of Wastes Management (CIWM) Knowledge (ciwm.co.uk/ciwm/knowledge). Reports published on a range of topics, including the impact of digital technologies on waste and resource management.
- ◆ Materials Recycling World - MRW (mrw.co.uk) provides news from the UK on the waste management and recycling industry.
- ◆ Scottish Environment Protection Agency (SEPA) – Waste Regulations (sepa.org.uk) . This website provides information on the key regulations affecting the waste management industry in Scotland.
- ◆ Department for Environment, Food and Rural Affairs – Waste & Recycling (gov.uk/environment/waste-and-recycling)

Disclaimer: Please note that this research may contain copyrighted material. Copyright belongs to the holders credited above and, as such, recipients of this research reproduce and repurpose this information at their own risk.

Connect with us

How can I find out about my competitors?

Business Gateway's online guide to [Competitor Analysis](#) explains how to find your competitors, how to research what they're doing and how to act on what you learn about them.

Immediate competition will be from other businesses in your local area. There are several online directories which can be used to find company information and generate lists easily and at no expense. Many Local Authorities also publish local business directories on the web. Below are some key web resources:

- ◆ General business directories such as [Yell](#) ,[Thomson Local](#) or [Google Maps](#)
- ◆ Trade specialists like [EuroPages](#) (European directory), [The Wholesaler](#) or [Free Index](#)
- ◆ Business to business (B2B) specialists such as [Kompass](#)

Likewise, your local Chamber of Commerce may publish a members' directory; find your local Chamber on the [Scottish Chambers](#) website.

Once you've identified who your competitors are, the next step is to gather information on the way they do business. Which services do they provide? How do they market themselves? How much do they charge?

To learn about your competitors:

- ◆ Look for articles or adverts in local newspapers, trade press and directories.
- ◆ Try to read their marketing material; if the company has an online presence, visit the company's website as a first port of call. Not only does it give you a better understanding of the company's activities, it can also offer a wealth of information such as a company history or staff biographies, as well as the company's partners or suppliers
- ◆ Search for information on limited UK companies via the [Companies House](#) website
- ◆ Gain an insight into your competitor's performance using credit checks and the accounts that limited companies are required to submit to Companies House each year.

We can provide credit checks free of charge; if you are interested in using this resource, or looking for us to help you find relevant publications, please contact us by emailing info@bgateway.com or by calling **0300 013 4753**



Connect with us

What about suppliers?

[Choosing and Managing Suppliers](#) can help you decide what you need from a supplier, how to identify one and how to choose one to deal with.

Trade associations or industry specific organisations may also be able to recommend suppliers or contacts. You can also use the aforementioned resources for finding competitors to find suppliers.

Once you have decided on a supplier, we can run a credit check on the company to help assess their financial stability. We provide credit checks free of charge; if you are interested in using the resource please info@bgateway.com or by calling **0300 013 4753**.

Who are my customers?

Your business plan should include information about the customers you would expect. Business Gateway's guides on [Market and customer research](#) will help you to identify new trends, opportunities, customers and competitors.

It can be useful to group your customers by geographical location, age or lifestyle. The websites listed below are freely available and can provide most of this information. If you can't find what you're looking for from these websites, please contact us and one of the team will be happy to help:

- ◆ Access the latest population estimates from the [National Records of Scotland \(NRS\)](#). NRS also offers demographic factsheets for each council area in Scotland, which can provide summary statistics for the area you will be based in.
- ◆ Information from the most recent census in 2011 is released via the official website. See in particular the [Census Area Profiles](#). Clicking on your area of interest will give the latest population figures, including estimates by age.
- ◆ [Understanding Scottish Places](#) has interactive profiles of towns and cities across Scotland. It can be useful for understanding the interrelationships and flows between towns, and also gives comparisons between two or more places.
- ◆ [Scottish Government Statistics](#) provide accurate and up-to-date statistics on Scotland, covering population, health, education and housing.
- ◆ [The Scottish Household Survey](#) provides information on the structure, characteristics, attitudes and behaviour of Scottish households, both at a national and local level.
- ◆ [Office for National Statistics \(ONS\)](#) is the recognised national statistical body for the UK. ONS covers a wide range of demographic, economic and social issues at a UK level.

How can you help me with other aspects of starting my business?

The Business Gateway website has guides, videos, online tutorials and tips on all aspects of starting up a business in Scotland. Follow the links below to explore each resource:

Accountancy

Institute of Chartered Accountants of Scotland's (ICAS) "[Find a Chartered Accountant](#)" tool

Funding

[Practical information](#) on finance and funding for starting and growing your business

Insurance

[Business insurance guide](#)

Legal Help

Gov.uk "[Licence Finder](#)" tool

Law Society of Scotland's "[Find a Solicitor](#)" tool

Pricing

Business Companion [Pricing & payment guide](#).

Please note: the most effective way to research pricing is to conduct your own research – visit wholesalers or suppliers to obtain price lists, find quotes from similar companies and work out what other businesses in your area are charging

Promotion

[BG guides to Marketing](#)

Training

[Skills Development Scotland's My World of Work](#)

[Funding for training](#)

[Small Business Bonus Scheme \(Scotland\)](#)

Your local Business Gateway can offer events, workshops and 1:2:1 support on all aspects of starting and developing your business. Call the helpline on **0300 013 4753** to find out what is available in your area.

We hope you find this Market Report useful and we'd love to hear your feedback [here](#).

Although every effort has been made to ensure the accuracy of the information provided, Business Gateway will not be held liable for any inaccuracies or omissions in the data supplied, or for the content of any website that the document above may contain links to. By using this information, you accept this disclaimer in full. Also, please note that Business Gateway does not endorse any business or individual that may be referred to above.

You must not rely on the information in the report as an alternative to advice from an appropriately qualified professional. If you have any specific questions speak to your Business Gateway Advisor or consult an appropriately qualified professional.

Last updated: June 2024

Updated by: Louise

Connect with us